**Chris Burdios**

**Product Designer**

**Houston, TX**

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**SUMMARY**

Product designer with 4 years of experience in various design contexts. Driven by strong empathetic skills and commitment in implementing research-driven solutions that align with business objectives and customer needs.

**WORK EXPERIENCE**  
**Centerfire Digital –** A comprehensive technical solutions company for firearms businesses.

**Lead UI/UX Designer** | Remote | May 2024 – Current

* **Conducted in-depth user research** resulting in a 30% increase in user satisfaction scores and addressing 90% of identified customer pain points.
* Led design initiatives in a fast-paced environment, demonstrating proactive problem-solving and improving project turnaround by 25%.
* Developed user-friendly solutions for complex technical challenges, contributing to a 20% reduction in support tickets and streaming workflows through implementation of AI and machine learning.

**Kuaay –** A remote digital car dealer company that simplifies vehicle transactions.

**Product Manager & Lead UX Designer |** Remote | August 2023 – March 2024 (Contract)

* Led design and oversaw development process, ensuring solution met diverse stakeholder needs and achieved a 95% satisfaction rate in user experience surveys.
* Secured investments totaling $500,000 from various stakeholders to support development and implementation, resulting in a 40% increase in project funding.
* Identified improvement areas through user feedback and market insights; implemented enhancements to streamline processes and reduced time to market by 30%.

**The Story Pic –** A premium wedding & real estate photography company **Project Manager & Lead Photographer**| Houston | September 2021 – August 2023

* Integrated UX principles to create and deliver visually engaging photography projects resulting in a 25% increase in client engagement and portfolio visibility.
* Ensured smooth project deliverables during peak seasons, achieving a 100% client satisfaction rate and meeting 100% of project deadlines.
* Initiated and managed 10+ projects with UX team, fostering collaboration that improved overall project efficiency by 40%.

**White Bear Global –** A one-stop shop for comprehensive marketing services. **Director of Business Development** | Houston | June 2020–September 2021

* Initiated and managed 5+ projects with UX team, identifying and developing new business opportunities that contributed to a 15% increase in revenue through innovative solutions based on emerging market trends.
* Fostered culture of innovation and collaboration, leading to the development of 1 new product that resonated with users and achieved a 95% positive feedback rate in user testing.
* Cultivated strong client relationships, leading to a 30% increase in repeat business and referrals through effective communication and user-centered design.

**SKILLS**

User Research | UI/UX Design | Web & Mobile Design | Interaction Design | Design Systems | SaaS | Wireframing | Prototyping | Problem Solving | Team Collaboration | Project Management

**SOFTWARE**

Figma, Sketch, Adobe XD, Trello, Adobe Lightroom, Adobe Premiere Pro, Google Suites.

**EDUCATION**

**General Assembly | User Experience Design Immersive Graduate |** Remote | 2023

Successfully completed 500+ hours of expert led instruction in UX/UI design and hands-on learning of UX fundamentals